## 10th Global Wellness Summit

KITZBÜHEL, AUSTRIA 2016

Willkommen to our 10th Anniversary Summit! In this booklet, you will find a wealth of information including our pre-Summit gatherings, our detailed Summit agenda, and our post-Summit activities. We hope you find it all engaging, enlightening and enjoyable. We are thrilled you're here!

# SUNDAY, OCTOBER 16, 2016 PRE-SUMMIT ACTIVITIES

| 9:00 am - 6:00 pm<br>Foyer, KitzKongress                   | Summit Concierge & Registration Open Sponsored by LEMI   |
|--|--|
| 9:00 am - 5:00 pm<br>Leaves and returns<br>to KitzKongress | Highlights of Tyrol & Innsbruck  |
|  | Enjoy a walking tour of charming Old Town Innsbruck, a two-time host of the Olympic Winter Games with a rich 800-year history, and experience a ride up the Nordkette for lunch while savoring the gorgeous view of the Alps. The trip will end at Austria's awardwinning "bio wellness hotel," Stanglwirt, where the Hauser family will entertain with a tour and cocktail reception. |
| 1:30 pm<br>Bus arrives back<br>at KitzKongress             | Conclusion of Aqua Dome's Thermal Spa in the Alps  |
|  | Experience the extensive pools, saunas, steams and spa treatments at this exquisite thermal spa with breathtaking views. Aqua Dome is the biggest and most modern hotel in Tyrol. Trip includes overnight stay, breakfast, dinner, use of facilities and other special experiences.  |
| 2:00 pm - 2:45 pm  | Meeting: All Press Delegates   |
| Odeon Room,<br>KitzKongress                                | Cassandra Cavanah, Founder, Cavanah Communications, U.S.   |
| Main Floor   | <b>Beth McGroarty,</b> Director, Research and Public Relations, Global Wellness Summit, U.S.   |
|  | *See the entire list of press delegates attending the Summit at the end of this agenda.  |
| 3:00 pm - 5:45 pm  | SPONSORED KNOWLEDGE WORKSHOPS (see following spread for details)   |

#### 3:00 pm - 3:45 pm

Cristall Room, KitzKongress Up One Level

#### **2 OPTIONS**

#### **Knowledge Workshop: Sponsored by Universal Companies**

Generational Harmony: Keeping Pace and Keeping Peace
Adapting Education and Training for Groovy Boomers and #GenMe

The session is designed as a high energy workshop during which participants will experience how to tap into multi-generational skill sets, from Baby Boomers to Gen Xers to Millennials, and effectively blend them to create and sustain a harmonious work environment.



**Paul J. Jablonski,** Director, Wellness and Beauty Learning Center & Events, Universal Companies, U.S.

Anita Lumpkin, Director of Education, Universal Companies, U.S.

Introduced by **Michelle Gamble,** Vice President, Global Business Development, Global Wellness Summit, U.S.

Aurora Room, KitzKongress Up One Level

#### **Knowledge Workshop: Sponsored by Delos Living LLC**

(ROW) Return on Wellness: The Latest Projects and Findings Behind Wellness Activation in Real Estate and Hospitality

Delos team members and partners will update you on the growth of WELL Certification, and give you a first look into the latest Cornell/ Clemson research behind Stay Well and it's capacity to successfully expand wellness into hotel rooms and connect it back to fitness, food and beverage, and spas. Also, we'll provide a sneak preview on recent innovations to support a new approach for active spaces.



**Alfredo Carvajal,** President, Delos International & Signature Program, Delos Living LLC, U.S.

Whitney Gray, PhD, Senior Vice President, Delos International & Signature Program, Delos Living LLC, U.S.

Introduced by **Leah Michelle Burton,** Change Agent, Burton Enterprises, U.S.

#### 4:00 pm - 4:45 pm

Cristall Room, KitzKongress Up One Level

#### **2 OPTIONS**

#### **Knowledge Workshop: Sponsored by Weight Watchers International**

#### Know Thy Self

Awareness Techniques for Personal and Global Transformation

At last year's Summit, Deepak Chopra declared: "Wellbeing begins with self-awareness, the key to transformation." When we're running on autopilot and living in our heads, how can we bring our focus back to this moment, this body and the unique beings we are? Join us for some experiential techniques that will help you tune in, shift and transform—part of WW's new "Beyond the Scale" holistic offerings.

**Dondeena Bradley, PhD,** Vice President, Global Innovation, Weight Watchers International, Inc., U.S.

**Theresa DiMasi,** Vice President, Content & Editor-in-Chief, Weight Watchers International, Inc., U.S.

**Kyia Downing,** Possibilitarian, Global Innovation, Weight Watchers International, Inc., U.S.

Introduced by **Leah Michelle Burton,** Change Agent, Burton Enterprises, U.S.



Aurora Room, KitzKongress Up One Level

#### **Knowledge Workshop: Sponsored by Lefay Resorts**

#### Can Wellness Be Sustainable and Stylish?

Lefay holistic wellness concept was born from the idea that personal wellness should never overlook environmental wellness. Learn how the award-winning Italian spa hospitality brand has been able to create a business model that combines contemporary Italian style, taste, and elegance with a great commitment to social and environmental sustainability.

Alcide Leali, Managing Director, Lefay Resorts, Italy

Introduced by **Michelle Gamble,** Vice President, Global Business Development, Global Wellness Summit, U.S.



#### 5:00 pm - 5:45 pm

#### Cristall Room, KitzKongress Up One Level

#### **2 OPTIONS**

## **Knowledge Workshop: Sponsored by Medical Spa & Wellness Group**

#### Healthness - The Next Revolution!

Integrating High Value Medical Concepts and Illness Prevention into the Spa and Wellness Industry

Recognizing that the business model will move us more in the direction of health delivery, MSWG via its IQCURE® division has the staff and partners in place to provide a full service solution for the tourist industry where technology will play an increasingly key role in enhancing the offering. Our main goal is simple: Take wellness to the next level - towards healthness!

MSWG Medical Spa & Wellness Group Chris Keen, CEO, Medical Spa & Wellness Group, Austria

Heinz Schletterer, Founder, Medical Spa & Wellness Group, Austria

Introduced by Michelle Gamble, Vice President, Global Business

Development, Global Wellness Summit, U.S.

Aurora Room, KitzKongress Up One Level

#### Knowledge Workshop: Sponsored by Zeel Networks, Inc.

### Zeel Massage On-Demand a Year Later: Growing the Pie

An Interactive Workshop on how Spas can Recapture Lost Revenue Through On-Demand Staffing

Everyone knows that sinking feeling when you have to turn away guests or cancel appointments due to last minute call outs or insufficient staffing. Learn how your spa can recapture lost revenue and improve guest experience with Zeel Spa, Zeel's on-demand staffing software.



Massage On Demand®

Samer Hamadeh, Founder & CEO, Zeel Networks, Inc., U.S.

Introduced by **Leah Michelle Burton,** Change Agent, Burton Enterprises, U.S.

| 5:00 pm - 6:00 pm<br>Palladium Ballroom,<br>KitzKongress<br>Main Floor | Meeting: For All Speakers and Presenters  Nancy Davis, SVP & Executive Director, Global Wellness Summit, U.S.  Sue DePalma, Producer, Global Wellness Summit, U.S.  Susie Ellis, Chairman & CEO, Global Wellness Summit, U.S.  Giselle Fernandez, Journalist & Filmmaker, U.S.  |
|--|---|
| 6:00 pm - 6:45 pm Palladium Ballroom, KitzKongress Main Floor          | Meeting: For All First Time Delegates Nancy Davis, SVP & Executive Director, Global Wellness Summit, U.S. Sue DePalma, Producer, Global Wellness Summit, U.S. Susie Ellis, Chairman & CEO, Global Wellness Summit, U.S. Andrew Gibson, Vice President, Spa & Wellness, FRHI Hotels & Resorts, UAE Sue Harmsworth, MBE, Chairman & Founder, ESPA International, UK Mia Kyricos, President, Kyricos & Associates LLC, U.S. Dr. Franz Linser, CEO, Linser Hospitality GmbH, Austria Alexandra Plessier, Manager of Marketing & Operations, Global Wellness Summit, U.S.  |
| 7:00 pm - 9:00 pm<br>Hotel Zur Tenne<br>(Vorderstadt 8)                | Welcome Cocktail Reception "Herzlich Willkommen in Kitzbühel"  Attire: Casual or Tyrolean   |
| 9:00 pm<br>Hotel Zur Tenne<br>Lounge on 2nd Floor                      | Get Together: All Global Wellness Institute Initiative Chairs Nancy Davis, SVP & Executive Director, Global Wellness Institute, U.S. Susie Ellis, Chairman & CEO, Global Wellness Institute, U.S. Beatrice Hochegger, Operations Coordinator, Global Wellness Institute, U.S. Initiative Chairs: Julie Bach, Executive Director, Wellness for Cancer, U.S.: Wellness for Cancer Initiative Dr. Marc Cohen, Professor, RMIT University, Australia: The World   |
|  | Retreat Study Initiative  Jean-Guy de Gabriac, Founder & CEO, TIP TOUCH International, Belgium: Career Development Initiative  Don Genders, CEO, Design for Leisure, UK: Hydrothermal Initiative  Mia Kyricos, President, Kyricos & Associates LLC, U.S.: Wellness Communities Initiative  Guillaume Lefevre, President & Founder, THÉMAÉ Paris, France: Minister of Wellness, Minister of Happiness Initiative  Amy McDonald, Owner, Under a Tree, U.S.: Global Hot Springs Initiative  Renee Moorefield, PhD, CEO, Wisdom Works Group, U.S.: The Future of Well Work Initiative  Veronica Schreibeis Smith, CEO & Founding Principal, Vera Iconica Design, U.S.: Wellness Architecture Initiative |
|  | Alla Sokolova, Founder & CEO, Inbalans, Latvia: Baltic to the Black Sea Initiative  Lisa Starr, Senior Consultant, Wynne Business, U.S.: Consulting Best Practices Initiative  Mark Wuttke, President & COO, Babor, North America, U.S.: Beauty Initiative  |

Initiative

## CASUAL KAFFEE CONVERSATIONS THREE CONCURRENT OPTIONS (Open to All)

You're invited to the inaugural group of Kaffee Conversations, an after-hours networking opportunity with a dash of Austrian hospitality. Come meet fellow delegates and connect over a shared passion. Think of it as chatting with friends—old and new—in your living room.

We decided to create these Kaffee Conversations in part because we're staying in hotels throughout Kitzbühel and thought it would be fun (and productive) to offer places for people to gather, and to give those gatherings a little extra meaning. The topics were chosen based on your stated interests; we identified a few people who have expertise in these areas and put their names on this list, hoping they would find it fun to join. The coffee and tea is on us.

#### 10:00 pm - 11:00 pm Hotel Schwarzer Adler

Lobby Bar

#### **OPTION 1: Let's Talk About Medical Wellness**

**Hosts: Dr. Marc Cohen,** Professor, RMIT University, Australia **Sue Harmsworth, MBE,** Chairman & Founder, ESPA International, UK

**Dr. Elke Benedetto-Reisch,** Medical Director, Lanserhof Group, Austria

**Dr. Nicola Angelo Fortunati,** Terme & Spa General Director, Italian Hospitality Collection, Italy

Dr. Russell Greenfield, President, Greenfield Consulting, LLC, U.S.

**Dr. Massimo Gualerzi,** Chief Health Officer, Terme di Salsomaggiore e Tabiano, Italy

Dr. Fikry Isaac, Founder & CEO, WellWorld Consulting LLC, U.S.

**Neal Kitchen, PhD,** Vice President, Strategy & Development, HydroPeptide, LLC, U.S.

**Dr. Harry F. König,** Head of Medical Care, Brenners Park Hotel & Spa, Germany

**Dr. Imke König,** Spa Director, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany

**Dr. Paul Limburg,** Medical Director, Mayo Clinic Global Business Solutions, U.S.

Dr. Janice Pride-Boone, Founder & Medical Director, Strong Me, U.S.

Dr. Dieter Resch, CEO, VIVAMAYR Altaussee GmbH, Austria

**Dr. Kamal Sawan,** President, Sawan Surgical Aesthetics PLLC and Sawan Global Consulting LLC, U.S.

**Dr. Wolfgang Schachinger,** Ayurveda & Medical Doctor, Haus der Gesundheit, SOMA GmbH, Austria

**Dr. Christine Stossier,** Assistant Medical Director, VIVAMAYR Medical Clinic, Austria

**Dr. Harald Stossier,** Medical Director, VIVAMAYR Medical Clinic, Austria

...and anyone else who would like to discuss the topic of medical wellness!

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#### **OPTION 2: Let's Talk About Creativity, Inspiration and Happiness**

Hosts: Maggie Hsu, Advisor, Zappos, U.S.

Gina Diez Barroso, President & CEO, Grupo Diarg, Mexico

Prof. Gerry Bodeker, PhD, Professor, University of Oxford, UK

Jan-Emmanuel De Neve, PhD, Associate Professor of Economics and Strategy at Saïd Business School, University of Oxford, UK

**Jeremy McCarthy,** Group Director of Spa & Wellness, Mandarin Oriental Hotel Group, Hong Kong

**Dietmar Mueller-Elmau,** CEO & Owner, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany

**David Clay Large,** Senior Fellow, Institute of European Studies, UC Berkley, U.S.

**Edie Weiner,** President & CEO, The Future Hunters, U.S.

...and anyone else who would like to discuss the topic of creativity, inspiration and happiness!

#### 10:00 pm - 11:00 pm

Hotel Kitzhof Bar Lounge

## **OPTION 3: Let's Share Ideas on how to Solve the Labor Shortage in our Industry**

Hosts: Wendy Bosalavage, President, American Leisure, U.S.

**Jean-Guy de Gabriac,** Founder & CEO, TIP TOUCH International, Belgium

CG Funk, Consultant, Funk Consulting, U.S.

**Eva-Maria Adamer-König,** Head of Institute & Medical Doctor, FH JOANNEUM, University of Applied Sciences, Austria

**Beata Aleksandrowicz,** Founder & Director of Training, Pure Massage Spa Training Method®, U.S.

Julie Bach, Executive Director, Wellness for Cancer, U.S.

**Daniel Binder,** Head of MBA Program, International Hospitality & Spa Management, FH JOANNEUM Institute Health and Tourism Management, Austria

Emanuel Berger, Berger Hospitality Management, Switzerland

**Anne Bramham,** Owner & Founder, Advanced Spa Therapy Education Certification Council, U.S.

Christine Clinton, President, International Spa & Salon Services, U.S.

**Jean-Marc Delacourt,** Founder & CEO, Pure Massage Spa Training Method $^{\circ}$ , UK

**Kristi Dickinson,** Executive Board Member, Advanced Spa Therapy Education Certification Council, U.S.

Irene Forte, Brand Manager, Rocco Forte Hotels, UK

**Anna-Cari Gund,** Managing Director, Raison d´Etre & President, CIDESCO, Sweden

Bryan Hoare, Wellness Lead, Naufar Wellness & Recovery, Qatar

**Ulrike Kuhnhenn,** Academic Dean, Swiss School of Tourism and Hospitality, Switzerland

**Roland Lymann,** Lecturer & Project Manager, University of Applied Science and Arts Lucerne, Institute of Tourism, Switzerland

**Prof. Teresa Mang,** Lecturer, Health & Wellbeing Tourism, IMC University of Applied Sciences Krems, Austria

Hotel Kitzhof Bar Lounge

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**Reneta McCarthy,** Senior Lecturer, Cornell University, School of Hotel Administration, U.S.

**Eleni Michopoulou, PhD,** Senior Lecturer Business Management, University of Derby, UK

**Prof. Hubert Siller,** Chair, MCI Tourism Business Department, MCI Management Center, Innsbruck, Austria

**Isobel Stockdale,** Head of Spa, Tourism & Wellness, University of Derby, UK

Mary Tabacchi, PhD, RD, Professor Emerita, Cornell University, U.S.

**John Toomey,** CEO, Speaker & Author, Australian Wellness Education and Training, Australia

**Tamás Várhelyi, PhD,** College Professor, Eszterhazy Karoly University College, Hungary

Desiree Watson, Founder & CEO, Wellness Interactive, Inc., U.S.

Alex Zotos, CEO & Principal, Elly Lukas School, Australia

...and anyone else who would like to discuss the topic of how to solve the labor shortage in our industry!



# 2016 AGENDA

## BACK TO THE FUTURE

| MONDAY, OCTOBER 17, 2016  DAY ONE  |   |
|--|---|
| At your hotel  | Breakfast   |
| 8:00 am - 6:00 pm<br>Foyer, KitzKongress                                 | Summit Concierge & Registration Open Sponsored by LEMI  |
| 9:00 am - 9:30 am<br>Palladium Ballroom,<br>KitzKongress<br>Main Floor   | General Session: Opening by Moving Art BeautyNature's Operating Instructions: A Journey Through Time  |
|  | Louie Schwartzberg, Founder, Moving Art, U.S.   |
| 9:30 am - 9:50 am  | General Session: Welcome & Opening Remarks  |
| Palladium Ballroom,  | Susie Ellis, Chairman & CEO, Global Wellness Summit, U.S.   |
| KitzKongress<br>Main Floor   | <b>Sue Harmsworth,</b> Co-Chair, 2016 Summit; MBE, Chairman & Founder, ESPA International, UK   |
|  | <b>Dr. Franz Linser,</b> Co-Chair, 2016 Summit; CEO, Linser Hospitality GmbH, Austria   |
| 9:50 am - 9:55 am Palladium Ballroom, KitzKongress Main Floor            | General Session: An Austrian Welcome from the Cradle of Wellness Tourism  |
|  | Dr. Jürgen Bodenseer, President, Wirtschaftskammer Tirol, Austria   |
| 9:55 am - 10:00 am   | General Session: Meet Our 2016 Summit Emcee   |
| Palladium Ballroom,<br>KitzKongress<br>Main Floor                        | <b>Giselle Fernandez,</b> Latin American Spokesperson, Emmy Award-Winning Journalist, Philanthropist, Filmmaker, Women and Children's Rights Advocate, U.S. |
| 10:05 am - 10:30 am<br>Palladium Ballroom,<br>KitzKongress<br>Main Floor | General Session: Keynote<br>Wellness 2030 - From Old Fashioned Industrial Romance to Data<br>Buddhism   |
|  | <b>David Bosshart, PhD,</b> CEO, Gottlieb Duttweiler Institute (GDI), Switzerland   |

| <b>10:30 am - 11:00 am</b><br>Foyers                                    | Networking Energy Break<br>Sponsored by Éminence Org  | anic Skin Care  |
|---|---|---|
| 11:00 am - 11:20 am<br>Palladium Ballroom,                              | General Session: Presentatio  | n   |
| KitzKongress  | Two Researchers with a lot of B   | alls  |
| Main Floor  |   | search Fellow, Global Wellness Institute, U.S.<br>rch Fellow, Global Wellness Institute, U.S. |
|   | Research Report sponsored<br>Biologique Recherche<br>Elemis<br>HydraFacial<br>Miraval<br>Performance Health | by:  Spafinder Wellness, Inc. The BodyHoliday Treatwell Two Bunch Palms Universal Companies   |
| 11:20 am - 11:35 am<br>Palladium Ballroom,                              | General Session: Short Keyno<br>Wellness as it was Meant to E   |   |
| KitzKongress<br>Main Floor  | Dr. Franz Linser, CEO, Linser   | Hospitality GmbH, Austria   |
| 11:35 am - 12:15 pm<br>Palladium Ballroom,                              | <b>General Session: Panel</b><br>The Naked Truth about Europ  | pean Spa and Wellness Traditions  |
| KitzKongress<br>Main Floor  |   | /ice President of Spas & Wellness, Six<br>Thailand; Owner, Raison d'Etre, Sweden              |
|   | Participants: Aldina Duarte Ramos, Global Hotels, Luxury & Upscale Bra                                      | l Director, Well-being Product, Accor<br>nds, France  |
|   | <b>Adrian Egger,</b> Director Intern<br>Hospitality GmbH, Austria   | national Business Development, Linser   |
|   | <b>Lasse Eriksen,</b> Development Farris Bad, Norway  | Manager, Nordic Hotels & Resorts -  |
|   | Alla Sokolova, Founder & CE   | O, Inbalans, Latvia   |
| 12:30 pm - 1:00 pm<br>Palladium Ballroom,<br>KitzKongress<br>Main Floor | Press Conference for Media a  | and Press Delegates   |
| <b>12:30 pm - 2:30 pm</b><br>Hotel Rasmushof                            | Interactive Lunch: "Ask the E<br>Sponsored by Canyon Ranch  | Expert" Table Topic Discussions   |
|   |   | signated experts. Each table will have a<br>e you'd like and ask questions of the experts.    |
|   | ARCHITECTURE/HEALTHY  | BUILDING  |
|   | <ol> <li>Architecture on the Cutting<br/>Lars Krückeberg, Founding F<br/>tekten mbH, Germany</li> </ol>     | n Edge<br>Partner, GRAFT Gesellschaft von Archi-  |
|   | <ol><li>Beyond Sustainability</li><li>Sarah Livia Brightwood, Pres</li></ol>                                | sident, Rancho La Puerta, U.S.  |
|   | 3. Hospitality, Health & Design<br>Rohit Verma, PhD, Executive<br>Futures, Cornell University, U.           | Director, Cornell Institute for Healthy   |

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#### **ARCHITECTURE/HEALTHY BUILDING (Continued)**

4. Reuse in the Built Environment

Aude-Line Duliere, Architect, Aude-Line Duliere Architect, Belgium

5. Virtual Reality

Ann Marie Aguilar, Associate Director, Health & Wellbeing Consultancy, Arup; Client Relationship Manager, IWBI - WELL Faculty & UKMEA, UK

#### **BEAUTY**

6. The Intersection of Beauty & Wellness

Mark Wuttke, President & COO, BABOR North America, U.S.

7. The Intersection of Beauty & Wellness

**Mary-Elizabeth Gifford,** Board of Directors & Chief Strategy Adviser, Demeter-USA, U.S.

8. The Intersection of Beauty & Wellness Michael Bruggeman, CEO, Organic Male OM4, U.S.

9. Future of Beauty

Claudia Aguirre, PhD, Neuroscientist & Mind-Body Expert, U.S.

#### **BUSINESS**

10. What Does All of This Hotel Consolidation Mean?

Neil Jacobs, CEO, Six Senses Hotels Resorts Spas, Thailand

11. Consultants Collaborate: Strength in Numbers Lisa Starr, Senior Consultant, Wynne Business, U.S.

12. Investing Advice

Omer K. Isvan, President, Servotel Corporation, Turkey

13. Wild Collaboration

Maggie Hsu, Adviser, Zappos, U.S.

#### **MARKETING & PR**

14. Branding Expertise

**Claudia Knab,** Head of Brand Management, Tirol Werbung GmbH, Austria **CK (Chee Kwong) Low,** Managing Director, Skin Essentials (M) Sdn Bhd, Malaysia

15. Global Wellness Day

Belgin Aksoy, Creative Director, Richmond International, Turkey

16. Marketing Wellness

Marshall Dahneke, CEO Performance Health/Hygenic Corp. U.S. Desiree Watson, CEO & President, Wellness Interactive, Inc., U.S.

17. Unconfusing the Consumer

Mary Tabacchi, PhD, RD, Professor Emerita, Cornell University, U.S.

18. Weight Watchers and Oprah

**Dondeena Bradley, PhD,** VP, Global Innovation, Weight Watchers International, Inc., U.S.

19. Wellness-Hotels & Resorts

**Michael Altewischer,** Managing Partner, Wellness-Hotels & Resorts GmbH, Germany

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#### **CAREERS**

20. Solving the Career Crisis

**Anna-Cari Gund,** President, CIDESCO; Managing Director, Raison d´Etre, Sweden

21. What Works Best When Hiring Staff? Miranda Allard, CEO, SpaStaff.com, UK

#### **DEMOGRAPHICS**

22. The Distant Future

**Andreas Braun, PhD,** CEO, Destination Wattens, Austria **Edie Weiner,** President & CEO, The Future Hunters, U.S.

23. Luxury Today

**Andrew Gibson,** VP, Spa & Wellness, FRHI Hotels & Resorts (part of AccorHotels Group), UAE

24. Millennials

**Irene Forte,** Brand Manager, Rocco Forte Hotels, UK **Carina Preuss,** General Manager & Owner, Ayurveda Parkschlösschen, Germany

25. Wellness for Poorer Populations
Sallie Fraenkel, President, Mind Body Spirit Network, U.S.
Joaquin Serra, CBDO, Natura Bissé International S.A., Spain

26. Women in Wellness

Nancy Board, Co-Founder, Global Women 4 Wellbeing, U.S. Mim Senft, President & CEO, Motivity Partnerships, Inc., U.S.

#### **HAPPINESS & WELLBEING**

27. Happiness and Wellbeing

**Jan-Emmanuel De Neve, PhD,** Associate Professor of Economics & Strategy at Saïd Business School, University of Oxford, UK **Jeremy McCarthy,** Group Director of Spa & Wellness, Mandarin Oriental Hotel Group, Hong Kong

28. Ministers of Wellness, Good Living & Happiness
Guillaume Lefevre, President & Founder, THÉMAÉ Paris, France

#### **HOT SPRINGS**

29. Integration of Wellness into Hot Springs **Brook Ramage,** General Manager, Peninsula Hot Springs, Australia

30. Intrigue at the Grand Spas of Central Europe **David Clay Large,** Senior Fellow, Institute of European Studies, UC

Berkley, U.S.

31. Investing in Hot Springs

**Charles Davidson,** CEO & Co-Founder, Peninsula Hot Springs, Australia **Tomonori Maruyama,** Chief Research Consultant & Manager, Mitsui Knowledge Industry Co., Ltd., Japan

32. Liquid Sound® - Bathing in Light and Music Marion Schneider, CEO, Toskanaworld, Germany

33. Old Spa Traditions and Medical Evidence

Tamás Várhelyi, PhD, College Professor, Eszterhazy Karoly University College, Hungary

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#### **INTERNATIONAL RELATIONSHIPS**

34. Dealing with Complexity

**David Bosshart, PhD,** CEO, Gottlieb Duttweiler Institute (GDI), Switzerland

35. Pros and Cons of Brexit

**Thierry Malleret,** Co-Founder, *The Monthly Barometer*, France **Bill Jesse,** CEO, Modern Yachts, U.S.

36. Trump or Clinton?

Barbara Kolm, PhD, Director, Austrian Economics Center, Austria

#### **MEDICAL & WELLNESS**

37. Ayurveda Today

Farida Irani, Founder & Director, Subtle Energies Pty Ltd, Australia

38. Mayo Clinic and Wellness

**Sharon Gabrielson,** Chair, Mayo Clinic, Global Business Solutions, U.S. **Dr. Paul J. Limburg,** Medical Director, Mayo Clinic, Global Business Solutions, U.S.

39. Mayr Medicine

**Dr. Elke Benedetto-Reisch,** Medical Director, Lanserhof Group, Austria **Dr. Harald Stossier,** Medical Director, VIVAMAYR Medical Clinic, Austria

40. Mental Health & Wellness

**Prof. Gerry Bodeker, PhD,** Green Templeton College, University of Oxford & Dept. of Epidemiology, UK; Columbia University, New York, Clinical Psychologist & Public Health Academic, U.S

*41. Nutrition (Gut Gastronomy)* 

Stephanie Moore, Clinical Nutritionist, Health in Hand, UK

42. Private Practice & Resort Medicine

**Dr. Harry F. König,** Head of Medical Care, Brenners Park Hotel & Spa, Germany

43. Wellness for Cancer

Julie Bach, Executive Director, Wellness for Cancer, U.S.

#### **MODALITIES**

44. Exercise and Movement Trends

Yamuna Zake, Owner & Creator, Yamuna, U.S.

45. Kneipp

**Dr. Regina Webersberger,** Medical Doctor, Kneipp Kurhaus der Marienschwestern vom Karmel, Austria

46. Dr. Vodder's Manual Lymph Drainage (MLD)

**Prof. Hildegard Wittlinger,** Director, Dr. Vodder Academy International, Austria

47. Sauna Aufguss

**Lasse Eriksen,** Development Manager, Nordic Hotels & Resorts - Farris Bad, Norway

48. Yoga

Jill Stollmeyer, Owner, East Wellbeing & Tea, U.S.

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#### **PERSONAL STORIES**

49. The Arts & Spa

**Dietmar Mueller-Elmau,** CEO & Owner, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany

50. Cing Monde Story

Jean-Louis Poiroux, CEO, Cinq Mondes, France

51. Fashion Forward

Jessica Jesse, CEO & Creative Director, BuDhaGirl LLC, U.S.

52. The Good Old Days

**Balthasar Hauser,** Owner, Biohotel Stanglwirt, Austria **Richard Schmitz,** CEO, H/S/M Hotel and Spa Management, Germany

53. Movies, Beauty, Nature

Louie Schwartzberg, Founder, Moving Art, U.S.

54. Secrets of Living to 94

Deborah Szekely, Co-Founder, Rancho La Puerta, Mexico

#### **REGIONS**

55. Asia: Latest Trends

Samantha Foster, Director, Destination Spa Management Ltd, Thailand Vanessa Stoessel, Director of Wellness & Spa Projects, Mspa International, Thailand

56. Australia: Latest Trends

**Sharon Kolkka,** General Manager & Wellness Director, Gwinganna Lifestyle Retreat, Australia

Emma McGrady, Director of Crown Spas Australia, Australia

*57. China: Latest Trends* 

**Amelia Yao,** Founder, Wellness Department, Hanshi Investment and Management Ltd. Co, China

58. Eastern Europe: Latest Trends

**Dr. Rokas Navickas,** Chief Medical Officer & Board Member, SPA VILNIUS, Lithuania

Alla Sokolova, Founder & CEO, Inbalans, Latvia

59. India: Latest Trends

**Rekha Arun Chaudhari,** Managing Director, JCKRC Spa Destination Pvt. Ltd.. India

Rajesh Devarajan, Managing Director, Hablis Hotels, India

60. Japan: Latest Trends

**Tae Kawasaki,** Founder & President, The Day Spa Co., Ltd., Japan **Yoriko Soma,** President & CEO, Conceptasia Inc, Japan

61. Mexico Trends

**Roberto Arjona,** Chief Executive & General Manager, Rancho La Puerta, Mexico

62. Middle East: Latest Trends

**Abdulla Hassan Al-Mehshadi,** CEO, Msheireb Properties, Qatar **Talal Bin Ali,** Founder & President, Enaya Care International Co. Ltd., Saudi Arabia

63. Russia: Latest Trends

**Elena Bogacheva,** President, Spa & Wellness International Council (SWIC), Russian Federation

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64. South America: Latest Trends

Gustavo Albanesi, Founder, Buddha Spa, Brazil

Margareth Brepohl, Quality Development Director, Lapinha SPA, Brazil

65. US: Latest Trends

Michael Tompkins, Executive Recruiter, Hutchinson Consulting, U.S.

#### **RESEARCH**

66. Industry Research

**Matthew Brennan,** Director, Horwath HTL Health and Wellness, Thailand **Whitney Gray, PhD,** VP, Delos Living LLC, U.S.

67. Full Immersion Experiences Research

Dr. Marc Cohen, Professor, RMIT University, Australia

**Dr. Wolfgang Schobersberger,** Director, Institute for Sports Medicine, Alpine Medicine and Health Tourism, The Health & Life Sciences University, Austria

#### **TECHNOLOGY**

68. Google & Wellness

Michelle Hocking, Global Regeneration Programs Manager, Google, U.S.

69. Mindbody Inc. IPO Update

Rick Stollmeyer, CEO & Co-Founder, MINDBODY, U.S.

70. Massage On Demand: Lessons Learned

Samer Hamadeh, Founder & CEO, Zeel Networks, Inc., U.S.

71. Online Marketing

**Lopo Champalimaud,** Co-Founder & CEO, Treatwell, UK **Clare Martorana,** Global Digital Media Executive, U.S.

#### **WORKPLACE WELLBEING**

72. Workplace Wellbeing Examples: Europe & U.S.

**Denise Bober,** Vice President, Human Resources, The Breakers, U.S. **Saskia Kunst,** Managing Director, MLP Strategy, SBM Offshore, Netherlands

73. Workplace Wellbeing: What's Working

**Dr. Fikry Isaac,** Founder & CEO, WellWorld Consulting LLC, U.S. **Renee Moorefield, PhD,** CEO, Wisdom Works Group, U.S.

#### **WELLNESS COMMUNITIES AND DESTINATIONS**

74. Cluster Wellness History & Future

Robert Ranzi, Cluster Manager, Standortagentur Tirol, Austria

75. Creating a Wellness Destination

**Prof. Dr. Terry Stevens,** Professor of Tourism Innovation, School of Management, Swansea University, Wales, UK

76. Wellness Communities: Past, Present, Future

Mia Kyricos, President, Kyricos & Associates LLC, U.S.

2:30 pm - 2:50 pm

Palladium Ballroom, KitzKongress Main Floor **General Session: Keynote** 

Back to the Roots to Manage the Future

Dr. Harald Stossier, Medical Director, VIVAMAYR Medical Clinic, Austria

| 2:50 pm - 3:20 pm<br>Palladium Ballroom,<br>KitzKongress<br>Main Floor | General Session: Interviews Honoring the Past - "BACK to the Future"   |
|--|--|
|  | <b>Balthasar Hauser,</b> Owner, Biohotel Stanglwirt, Austria <b>Richard Schmitz,</b> CEO, H/S/M Hotel und Spa Management, Germany  |
|  | Interviewed by: Giselle Fernandez, Journalist & Filmmaker, U.S.  |
| <b>3:20 pm - 3:35 pm</b><br>Palladium Ballroom,                        | General Session: Short Keynote What Neuroscience Teaches us about Beauty   |
| KitzKongress<br>Main Floor   | Claudia Aguirre, PhD, Neuroscientist and Mind-Body Expert, U.S.  |
| <b>3:35 pm - 3:45 pm</b><br>Palladium Ballroom,                        | General Session: Short Remarks Beauty and Wellness: A Fresh Way Forward  |
| KitzKongress<br>Main Floor   | Mark Wuttke, President & COO, Babor, North America, U.S.   |
| <b>3:45 pm - 3:55 pm</b><br>Palladium Ballroom,                        | General Session: Short Remarks Introduction to the Time Capsule  |
| KitzKongress<br>Main Floor   | Edie Weiner, President & CEO, The Future Hunters, U.S.   |
| <b>3:55 pm - 4:00 pm</b> Palladium Ballroom,                           | Explanation Regarding How the Breakout Sessions Work and Details about Tonight's Dine Around Mixer   |
| KitzKongress<br>Main Floor   | Giselle Fernandez, Journalist & Filmmaker, U.S.  |
| <b>4:00 pm - 4:30 pm</b> Foyers  | Networking Energy Break<br>Sponsored by Sanitas Skincare   |
| 4:30 pm - 5:20 pm  | FIVE OPTIONS:  |
| <b>4:30 pm - 5:20 pm</b><br>Palladium Ballroom,                        | OPTION 1: Mainstage Panel Integrative Medicine – Is this the Future?   |
| KitzKongress<br>Main Floor   | <b>Moderator: Sue Harmsworth, MBE,</b> Chairman & Founder, ESPA International, UK  |
|  | Participants: Dr. Elke Benedetto-Reisch, Medical Director, Lanserhof Group, Austria  |
|  | Dr. Harry F. König, Head of Medical Care, Brenners Park Hotel & Spa, Germany   |
|  | <b>Dr. Imke König,</b> Spa Director, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany   |
|  | <b>Dr. Christine Stossier,</b> Assistant Medical Director, VIVAMAYR Medical Clinic, Austria  |
| <b>4:30 pm - 5:20 pm</b> Odeon Room, KitzKongress                      | OPTION 2: Breakout Discussion Forum  The Intersection of Beauty and Wellness: Understanding the Emotional, Physical, Psychological, and Social Relationship Between Beauty, Health |
| Main Floor   | and Wellness.  |
|  | <b>Facilitator: Mark Wuttke,</b> Chair of Beauty Initiative, Global Wellness Institute, U.S.; President & COO, Babor, North America, U.S.  |
|  | Participants: Mike Bruggeman, CEO, Organic Male OM4, U.S.  |
|  | Barbara Close, Founder & CEO, Naturopathica, U.S.  |
|  | Pierre-Louis Delapalme, CEO, Biologique Recherche, France  |
|  | <b>Mary-Elizabeth Gifford,</b> Board of Directors & Chief Strategy Advisor, Demeter-USA, U.S.  |
|  | Neal Kitchen, PhD, VP of Strategy and Development, HydroPeptide LLC, U.S.  |
|  | Tristan Lagarde, International Sales Director, Phytomer, France  |
|  | Ghislain Waeyaert, CEO, Deep Nature Development, France  |
|  |  |

#### 4:30 pm - 5:20 pm

Aurora Room, KitzKongress Up One Level

#### **OPTION 3: Wellness Tourism Roundtable**

Wellness Tourism 2.0: How to Make a Destination Successful by Incorporating Wellness

#### **Facilitators:**

Dr. Franz Linser, CEO, Linser Hospitality GmbH, Austria

**Professor Dr. Terry Stevens,** Professor of Tourism Innovation, School of Management, Swansea University, Wales, UK

#### **Participants:**

**Gemma Arribas,** Project Manager, Health & Welfare, Iniciativa Actua, Andorra

**Charles Davidson,** CEO & Co-Founder, Peninsula Hot Springs, Australia

**Leila Krešić-Jurić,** Director of Tourism Sector, Croatian Chamber of Economy, Croatia

**Dr. Paul J. Limburg,** Medical Director, Mayo Clinic Global Business Solutions, U.S.

Joshua Luckow, Executive Director, Canyon Ranch, U.S.

**Eleni Michopoulou, PhD,** Senior Lecturer Business Management, University of Derby, UK

**Carrie Phelps,** Director, Membership & Resource Development, National Wellness Institute, U.S.

Robert Ranzi, Cluster Manager, Standortagentur Tirol, Austria

**Tamás Várhelyi, PhD,** College Professor, Eszterhazy Karoly University College, Hungary

.....

David Wickline, Chairman, Alchemy Ventures Group, U.S.

#### 4:30 pm - 5:20 pm

Cristall Room, KitzKongress Up One Level

#### **OPTION 4: Breakout Discussion Forum**

Wake Up...You Should Care about the Staffing Crisis!

#### **Facilitators:**

**Wendy Bosalavage,** Chair of the Internship Program, Global Career Development Initiative, Global Wellness Institute, U.S.; President, American Leisure, U.S.

**Jean-Guy de Gabriac,** Chair of Global Career Development Initiative, Global Wellness Institute, U.S.; Founder & CEO, TIP TOUCH International, Belgium

**CG Funk,** Chair of the Careership Program, Global Career Development Initiative, Global Wellness Institute, U.S.; Consultant, Funk Consulting, U.S.

#### 4:30 pm - 5:20 pm

Breakout Room I & II, KitzKongress Up One Level

#### **OPTION 5: Breakout Discussion Forum**

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Roots & Wings: The Enduring Legacy of Wellness

**Moderator: Anne Bramham,** Owner & Founder, American Spa Therapy Education Certification Council, U.S.

#### **Participants:**

**Dr. Regina Webersberger,** Medical Doctor, Kneipp Kurhaus der Marienschwestern vom Karmel, Austria

**Prof. Hildegard Wittlinger,** Director, Dr. Vodder Academy International, Austria

| 5:30 pm - 6:20 pm   | FIVE OPTIONS:  |
|---|--|
| 5:30 pm - 6:20 pm Palladium Ballroom, KitzKongress Main Floor     | OPTION 1: Mainstage Panel Hotel Chains vs. Family-Owned Hotels: Learning from one Another  |
|   | Moderator: Dr. Franz Linser, CEO, Linser Hospitality GmbH, Austria   |
|   | Participants: Aldina Duarte Ramos, Global Director, Well-being Product, Accor Hotels, Luxury & Upscale Brands, France                    |
|   | Christian Harisch, PhD, CEO, Lanserhof Group, Austria  |
|   | <b>Neil Jacobs,</b> CEO, Six Senses Hotels Resorts Spas, Thailand Josef Georg Margreiter, Managing Director, Tirol Werbung GmbH, Austria |
|   | <b>Josef Georg Margreiter,</b> Managing Director, Tirol Werbung GmbH, Austria  |
|   | Contributors: Michael Altewischer, Managing Director, Wellness-Hotels & Resorts Germany  |
|   | Agnieszka Trafas, Owner, Hotel Wellness ProVita, Poland  |
| 5:30 pm - 6:20 pm   | OPTION 2: Breakout Discussion Forum  |
| Odeon Room,<br>KitzKongress<br>Main Floor                         | Wellness is Everywhere: How to Get Heard Above the Noise<br>Strategies - From Social Media to Storytelling                               |
|   | <b>Facilitator: Suzanne Duckett,</b> Spa Guide Editor, Tatler; Creative Director, The Antidote Agency, UK                                |
|   | Participants:<br>Kathleen Baird-Murray, Columnist, <i>The Financial Times</i> , UK   |
|   | Claudia Bette-Wenngatz, Freelance Journalist (Vogue, Bunte, Travellers World, Prestige, etc.), Germany                                   |
|   | Susan D'Arcy, Luxury Travel & Spa Editor, The Sunday Times, UK   |
|   | Julietta Dexter, CEO & Founder, The Communications Store, UK   |
|   | Kim Marshall, Owner, The Marshall Plan, U.S.   |
|   | <b>Sarah Miller,</b> CEO, Sarah Miller & Partners; Former Editor-in-Chief & Founder, <i>Conde Nast Traveller</i> , UK                    |
|   | Nicola Moulton, Beauty & Health Director, Vogue, UK  |
| 5:30 pm - 6:20 pm<br>Aurora Room,<br>KitzKongress<br>Up One Level | OPTION 3: Breakout Showcase and Q&A Sauna Aufguss - Hot Doesn't Get Any Cooler Than This!  |
|   | <b>Lasse Eriksen,</b> Development Manager, Nordic Hotels & Resorts - Farris Bad, Norway  |
|   | Rob Keijzer, Sauna Aufguss World Champion, Netherlands   |
|   | <b>Lay Pang Ong,</b> Sauna Aufguss Professional, Danish Sauna Association, Malaysia  |

| 5:30 pm - 6:20 pm   | OPTION 4: Breakout Discussion Forum  |
|---|--|
| Cristall Room,<br>KitzKongress<br>Up One Level              | Soaking Up HistorySteaming into the Hot Springs "R" Evolution  |
|   | Facilitators: Amy McDonald, Chair of Global Hot Springs Initiative, Global Wellness Institute, U.S.; Owner, Under a Tree, U.S.               |
|   | <b>Mark Hennebry,</b> Vice Chair of Global Hot Springs Initiative, Global Wellness Institute, U.S.; Board Director, Danubius Hotel Group, UK |
|   | Participants: Tom J. Bauer, COO, VAMED Vitality World, Austria   |
|   | <b>Charles Davidson,</b> CEO & Co-Founder, Peninsula Hot Springs,<br>Australia   |
|   | <b>Wendi Gelfound,</b> Director of Marketing, Ojo Caliente Mineral Springs<br>Resort & Spa, U.S.   |
|   | <b>David Clay Large</b> , Senior Fellow, Institute of European Studies, UC Berkley, U.S.   |
|   | <b>Tomonori Maruyama,</b> Chief Research Consultant & Manager, Mitsui Knowledge Industry Co., Ltd., Japan                                    |
| 5:30 pm - 6:20 pm   | OPTION 5: Breakout Discussion Forum  |
| Breakout Room I & II,<br>KitzKongress                       | Why Eating Less and Exercising More Can Make You Fat!  |
| Up One Level  | Stephanie Moore, Clinical Nutritionist, Health in Hand, UK   |
| <b>7:30 pm - 9:30 pm</b><br>A-ROSA Kitzbühel                | Evening Event "Dine Around Mixer in the Town of Kitzbühel"   |
| Hotel Kitzhof<br>Hotel Schwarzer Adler<br>Sporthotel Reisch | Attire: Alpine Casual  |
| 10:00 pm - 11:00 pm   | CASUAL KAFFEE CONVERSATIONS THREE CONCURRENT OPTIONS (Open to All)   |
|   | For questions, please see the previous introductory description of Kaffee Conversations from Sunday evening.                                 |
| 10:00 pm - 11:00 pm   | OPTION 1: Let's Talk with Economic Strategists and Futurists   |
| Rasmushof<br>Salett'l                                       | Hosts: Susie Ellis, Chairman & CEO, Global Wellness Summit, U.S.   |
| Salett'I  | Thierry Malleret, Co-Founder, The Monthly Barometer, France  |
|   | <b>David Bosshart, PhD,</b> CEO, Gottlieb Duttweiler Institute (GDI), Switzerland  |
|   | Andreas Braun, PhD, CEO, Destination Wattens, Austria  |
|   | Barbara Kolm, PhD, Director, Austrian Economics Center, Austria  |
|   | Edie Weiner, President & CEO, The Future Hunters, U.S.   |
|   | and anyone else who would like to discuss the economy and the future!  |

Hotel Kitzhof Bar Lounge

#### **OPTION 2: Let's Talk about Wellness Communities**

Hosts: Mia Kyricos, President, Kyricos & Associates LLC, U.S.

Steve Nygren, Founder, Serenbe, U.S.

Glenys Archer, Co-Founder, Aquareon LLC, U.S.

Anna Bjurstam, Vice President of Spas & Wellness, Six Senses Hotels Resorts Spas, Thailand; Owner, Raison d'Etre, Sweden

Enrico Bracesco, Global Commercial Director, Technogym, Italy

Alfredo Carvajal, President, Delos International & Signature Program, Delos Living LLC, U.S.

Andrew Gibson, Vice President, Spa & Wellness, FRHI Hotels & Resorts, UAE

Whitney Gray, PhD, Vice President, Delos Living LLC, U.S.

Oleg Gusakov, Partner Griffin Partners, Russian Federation

George Miles, Jones Partner, Griffin Partners, Russian Federation

Robert Ranzi, Cluster Manager, Standortagentur Tirol, Austria

Professor Dr. Terry Stevens, Professor of Tourism Innovation, School of Management, Swansea University, Wales, UK

...and anyone else who would like to discuss the topic of wellness communities!

## 10:00 pm - 11:00 pm

Hotel Schwarzer Adler Lobby Bar

#### **OPTION 3: Let's Talk about Investing**

Hosts: Gina Diez Barroso, President & CEO, Grupo Diarq, Mexico Sue Harmsworth, MBE, Chairman & Founder, ESPA International, UK

Abdulla Hassan Al-Mehshadi, CEO, Msheireb Properties, Qatar

Peter Bisley, Chief Officer of Development and Asset Management, Msheireb Properties, Qatar

Tim Chun, Vice President, CCL Holding, U.S.

Katrine Formby, Vice President, Sable Investments, U.S.

Omer K. Isvan, President, Servotel Corporation, Turkey

Neil Jacobs, CEO, Six Senses Hotels Resorts Spas, Thailand

Vladislav Osipov, Managing Director, Centiveo AG, Switzerland

David Wickline, Chairman, Alchemy Ventures Group, U.S.

Sandra Wong, CEO, Vitulen Sdn Bhd, Malaysia

Amelia Yao, Founder, Wellness Department, Hanshi Investment and Management Ltd. Co, China

...and anyone else who would like to discuss the topic of investing!

| TUESDAY, OCTOBER 18, 2016                         |   |  |
|---|---|--|
| DAY TWO   |   |  |
| At your hotel                                     | Breakfast   |  |
| 8:00 am - 5:00 pm<br>Foyer, KitzKongress          | Summit Concierge & Registration Open Sponsored by LEMI  |  |
| 9:00 am - 9:50 am                                 | TWO OPTIONS   |  |
| 9:00 am - 9:50 am                                 | OPTION 1: General Session: Keynote Interview  |  |
| Palladium Ballroom,<br>KitzKongress               | Wellness Architecture and Design: Insights and Inspiration  |  |
| Main Floor  | <b>Interviewer: Liz Terry,</b> CEO, Leisure Media & Editor, CLAD magazine (Community of Leisure Architects & Designers)   |  |
|   | <b>Lars Krückeberg,</b> Founding Partner, GRAFT Gesellschaft von Architekten mbH, Germany   |  |
|   | <b>Ann Marie Aguilar,</b> Arup, Associate Director, Health & Wellbeing Consultancy; IWBI - WELL Faculty & UKMEA, Client Relationship Manager, UK  |  |
| 9:00 am - 9:45 am                                 | OPTION 2: Breakout Session: Keynote   |  |
| Aurora Room,<br>KitzKongress<br>Up One Level      | The Double Paradigm Shift: The Global Economic Transformation Plus the Beginning of Civilization Alpha  |  |
|   | Edie Weiner, President & CEO, The Future Hunters, U.S.  |  |
|   | Introduced by <b>Leah Michelle Burton,</b> Change Agent, Burton Enterprises, U.S.   |  |
| 10:00 am - 10:30 am                               | Collaboration Jam!  |  |
| Palladium Ballroom,<br>KitzKongress<br>Main Floor | Spotlight on Sponsors   |  |
| 10:30 am - 11:00 am<br>Foyers                     | Networking Energy Break Sponsored by June Jacobs Spa Collection   |  |
| 11:00 am - 11:50 am                               | TWO OPTIONS   |  |
|   | OPTION 1  |  |
| 11:00 am - 11:20 am                               | General Session: Keynote  |  |
| Palladium Ballroom,<br>KitzKongress<br>Main Floor | Waters of Wellness  |  |
|   | <b>David Clay Large,</b> Senior Fellow, Institute of European Studies, UC Berkley; Author, <i>The Grand Spas of Central Europe: A History of Intrigue, Politics, Art, and Healing,</i> U.S. |  |
| 11:20 am - 11:35 am                               | General Session: Short Keynote  |  |
|   | Hot Springs Austria - Present & Future  |  |
|   | Tom J. Bauer, COO, VAMED Vitality World, Austria  |  |

| 11:35 am - 11:50 am                 | General Session: Short Keynote  |
|-------------------------------------|---|
|                                     | What is Today's Investment Money Looking for?   |
| (Continued from previous page)      | Omer K. Isvan, President, Servotel Corporation, Turkey  |
|                                     | OPTION 2  |
| 11:00 am - 11:15 am                 | Session: Short Keynote  |
| Aurora Room,<br>KitzKongress        | Health Starts in your Mind  |
| Up One Level                        | <b>Nils Behrens,</b> Managing Director & Chief Marketing Officer,<br>Lanserhof Group, Germany   |
|                                     | Introduced by <b>Leah Michelle Burton,</b> Change Agent, Burton Enterprises, U.S.   |
| 11:15 am - 11:35 am                 | Session: Short Keynote  |
|                                     | A Successful Hospitality, Spa, Medical, Integrative Model   |
|                                     | <b>Dr. Harry F. König,</b> Head of Medical Care, Brenners Park Hotel & Spa, Germany   |
|                                     | Introduced by <b>Leah Michelle Burton,</b> Change Agent, Burton Enterprises, U.S.   |
| 11:35 am - 11:50 am                 | Session: Short Keynote  |
|                                     | Do Short and More Frequent Spa Vacations Show Health Effect?  |
|                                     | <b>Dr. Wolfgang Schobersberger,</b> Director, Institute for Sports Medicine, Alpine Medicine and Health Tourism (ISAG), UMIT, Austria |
|                                     | Introduced by <b>Leah Michelle Burton,</b> Change Agent, Burton Enterprises, U.S.   |
| 11:50 am - 12:05 pm                 | General Session: Short Keynote  |
| Palladium Ballroom,<br>KitzKongress | Mental Detox  |
| Main Floor                          | <b>Dietmar Mueller-Elmau,</b> CEO & Owner, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany                                      |
| 12:05 pm - 12:25 pm                 | General Session: Keynote  |
| Palladium Ballroom,<br>KitzKongress | The European Economy from a Wellness Point of View  |
| Main Floor                          | Barbara Kolm, PhD, Director, Austrian Economics Center, Austria   |
| 12:25 pm - 12:45 pm                 | General Session: Keynote  |
| Palladium Ballroom,<br>KitzKongress | Mental Toughness  |
| Main Floor                          | Stephan Eberharter, Olympic Skier & Champion, Austria   |

#### 12:45 pm - 4:00 pm

Take Gondola Hahnenkamm Mountain

#### **Lunch and Free Time Atop the Famous Hahnenkamm Mountain**

#### Sponsored by BuDhaGirl LLC

Attire: Casual & Sporty

#### **Outdoor Activities Available:**

Hiking

Mountain Biking

Yoga

Segway Tour

Photos with Stephan Eberharter at Starter House

Paragliding

Please note that spots are limited for each activity. If you would like to paraglide (there is an additional fee), please contact Elements 3 at info@elements3.at directly to reserve your spot.

#### 6:00 pm

Please meet in the lobby of your hotel

#### **Busses Pick Up Delegates from Each of the Summit Hotels**

A-ROSA Kitzbühel Hotel Kitzhof Hotel Schwarzer Adler

Hotel Zur Tenne Rasmushof Sporthotel Reisch

If you are not staying at one of the Summit Hotels, please join the group at the one closest to you.

#### Swarovski Crystal Worlds

#### "A Glittering Evening at Swarovski Crystal Worlds"

**Evening Cocktails While Strolling Through the Chambers of Wonder** 

**Gala Dinner** 

10th Anniversary Auction to Benefit Global Wellness Institute Research

Attire: Cocktail - Sparkles Welcome!

Host & Auctioneer: Giselle Fernandez, Journalist & Filmmaker, U.S.

# WEDNESDAY, OCTOBER 19, 2016 DAY THREE

| At your hotel   | Breakfast  |
|---|--|
| 8:00 am - 4:00 pm<br>Foyer, KitzKongress                      | Summit Concierge & Registration Open Sponsored by LEMI   |
| 9:00 am - 9:02 am Palladium Ballroom, KitzKongress Main Floor | Opening Video Louie Schwartzberg, Founder, Moving Art, U.S.  |
| 9:02 am - 9:45 am   | Shark Tank of Wellness Student Competition   |
| Palladium Ballroom,<br>KitzKongress<br>Main Floor             | Sponsored by Chiva-Som International Health Resort, ESPA International, Four Seasons Hotels and Resorts, Iredale Mineral Cosmetics, Klafs GmbH & Co. KG, and ResortSuite |
|   | Moderators: Nancy Davis, SVP & Executive Director, Global Wellness Summit, U.S.  |
|   | Alexandra Plessier, Manager of Marketing & Operations, Global Wellness Summit, U.S.  |
|   | Finalists: Student: Shahrin Ali, North South University, Bangladesh  |
|   | <b>Professor: Khan Muhammad Saqiful Alam,</b> North South University, U.S.   |
|   | <b>Student: Svjetlana Radakovic,</b> IMC University of Applied Sciences Krems, Austria   |
|   | <b>Professor: Teresa Mang,</b> IMC University of Applied Sciences Krems,<br>Austria  |
|   | <b>Student: Regina Tarány,</b> IMC University of Applied Sciences Krems, Austria   |
|   | <b>Professor: Teresa Mang,</b> IMC University of Applied Sciences Krems,<br>Austria  |
|   | Judging Panel: Simon Casson, President, Hotel Operations, Europe, Middle East and Africa, Four Seasons Hotels and Resorts, UAE   |
|   | <b>Tracey Chappell,</b> Senior Vice President, Global Spa Solutions, ESPA International, UK  |
|   | Jane Iredale, President & CEO, Iredale Mineral Cosmetics, U.S.   |
|   | <b>Sheila McCann,</b> General Manager, Chiva-Som International Health Resort, Thailand   |
|   | Frank Pitsikalis, Founder & CEO, ResortSuite, Canada   |
|   | <b>Frank Strobel,</b> Director, International Sales, Klafs GmbH & Co. KG, Germany  |

| 9:50 am - 10:15 am                                | General Session: Keynote   |
|---|--|
| Palladium Ballroom,<br>KitzKongress<br>Main Floor | Economics of Happiness and Wellbeing: Why These Measurements are<br>Important and What is Their Impact?  |
|   | <b>Jan-Emmanuel De Neve, PhD,</b> Associate Professor of Economics and Strategy at Saïd Business School, University of Oxford, UK  |
| <b>10:15 am - 10:45 am</b> Foyers                 | Networking Energy Break Sponsored by [comfort zone]  |
| 10:45 am - 11:00 am                               | General Session: Q & A   |
| Palladium Ballroom,<br>KitzKongress               | Mental Wellness: The Far Horizons  |
| Main Floor  | <b>Prof. Gerry Bodeker, PhD,</b> Green Templeton College, University of Oxford & Dept. of Epidemiology, UK; Columbia University, New York, Clinical Psychologist & Public Health Academic, U.S |
| 11:05 am - 11:20 am                               | General Session: Short Keynote   |
| Palladium Ballroom,<br>KitzKongress               | Shaping the Future of Health   |
| Main Floor  | <b>Vanessa Candeias,</b> Head of Health Promotion & Disease Prevention, World Economic Forum, Switzerland  |
| 11:25 am - 11:40 am                               | General Session: Short Keynote   |
| Palladium Ballroom,<br>KitzKongress<br>Main Floor | Millennials: Spoiled for Choice and Very Stressed - How to Attract and Satisfy this New Generation of Traveler   |
| Tull Tioo   | Irene Forte, Brand Manager, Rocco Forte Hotels, UK   |
| 11:45 am - 12:05 pm                               | General Session: Short Keynote   |
| Palladium Ballroom,<br>KitzKongress               | Future: Beyond Ghettos of Wellness   |
| Main Floor  | Andreas Braun, PhD, CEO, Destination Wattens, Austria  |
| 12:05 pm - 12:12 pm                               | General Session: Announcement  |
| Palladium Ballroom,                               | Passion Moment   |
| KitzKongress<br>Main Floor                        | CG Funk, Consultant, Funk Consulting, U.S.   |
| 12:14 pm - 12:19 pm                               | General Session: Announcement  |
| Palladium Ballroom,                               | Passion Project - Global Wellness Day  |
| KitzKongress<br>Main Floor                        | Belgin Aksoy, Creative Director, Richmond International, Turkey  |
| 12:20 pm - 2:00 pm                                | Relaxed Lunch Buffet   |
| Hotel Rasmushof                                   | Sponsored by Biologique Recherche  |
| 2:00 pm - 2:15 pm                                 | General Session: Short Keynote   |
| Palladium Ballroom,<br>KitzKongress               | Macro Economic Changes Underway Affecting Wellness: Who is at Risk and Who will be the Winners?  |
| Main Floor  | Thierry Malleret, Co-Founder, The Monthly Barometer, France  |
|   |  |

2:15 pm - 2:30 pm

Palladium Ballroom, KitzKongress Main Floor **General Session: Announcement** 

Global Wellness Institute Initiatives Catch Fire!

Susie Ellis, Chairman & CEO, Global Wellness Institute, U.S.

**General Session: Announcement (3 minutes)** 

Career Development Initiative

**Jean-Guy de Gabriac,** Chair of Global Career Development Initiative, Global Wellness Institute, U.S.; Founder & CEO, TIP TOUCH International, Belgium

**General Session: Announcement (3 minutes)** 

Hydrothermal Initiative - Guide to Hydrothermal Spa & Wellness Development Standards

**Don Genders,** Chair of Hydrothermal Initiative, Global Wellness Institute, U.S.; CEO, Design for Leisure, UK

**General Session: Announcement (3 minutes)** 

Wellness for Cancer

**Julie Bach,** Chair of Wellness for Cancer Initiative, Global Wellness Institute, U.S.; Executive Director, Wellness for Cancer, U.S.

2:30 pm - 3:00 pm

Palladium Ballroom, KitzKongress Main Floor **General Session: Presentation** 

Wellness Communities & Lifestyle Real Estate: The Next Frontier

**Presenter: Mia Kyricos,** Chair of Wellness Communities Initiative, Global Wellness Institute, U.S.; President, Kyricos & Associates LLC, U.S.

**Contributors:** 

**Samantha Foster,** Director, Destination Spa Management Ltd, Thailand

**Katherine Johnston,** Senior Research Fellow, Global Wellness Institute, U.S.

Brooke Warrick, President, American LIVES, Inc., U.S.

Ophelia Yeung, Senior Research Fellow, Global Wellness Institute, U.S.

3:00 pm - 3:20 pm

Palladium Ballroom, KitzKongress Main Floor **General Session: Keynote** 

Looking Towards the Future: Wild Collaboration and New Metrics

Maggie Hsu, Advisor, Zappos, U.S.

| <b>3:20 pm - 3:35 pm</b> Palladium Ballroom, KitzKongress | General Session: Announcement of Award Winners  |
|---|---|
| Main Floor  | Shark Tank of Wellness Award Winners  |
|   | \$10,000 in Prize Money   |
|   | Global Wellness Awards  |
|   | Leader in Workplace Wellness  Presenting Sponsor: Talal Bin Ali, Founder & President, Enaya Care International Co. Ltd., Saudi Arabia                       |
|   | The Debra Simon Award for Leader in Furthering Mental Wellness <b>Presenting Sponsor: Lauren Wright,</b> President, The Debra Simon Family Foundation, U.S. |
|   | Leading Woman in Wellness  Presenting Sponsor: Sammy Gharieni, CEO & Founder, Gharieni Group GmbH, Germany  |
|   | Leader in Innovation  Presenting Sponsor: Josh McCarter, CEO, Booker, U.S.  |
|   | Leader in Sustainability  Presenting Sponsor: Roberto Arjona, Chief Executive & General Manager, Rancho La Puerta, Mexico                                   |
| 3:35 pm - 3:45 pm   | Time Capsule Farewell   |
| Palladium Ballroom,<br>KitzKongress                       | Sealing our Fate: The GWS Time Capsule Finale   |
| Kitzkongress<br>Main Floor                                | <b>Edie Weiner,</b> President & CEO, The Future Hunters, U.S. and all delegates   |
| 3:50 pm - 4:00 pm   | Announcement of 2017 GWS Location!  |
| Palladium Ballroom,<br>KitzKongress<br>Main Floor         | Introduction of 2017 Summit Co-Chairs!  |
| 4:00 pm   | Champagne Toast   |
| Palladium Ballroom,<br>KitzKongress                       | Sponsored by Aloys F. Dornbracht GmbH & Co. KG  |
| Main Floor  | GWS Board of Directors, GWS Team, 2016 Sponsors and All Delegates   |
| 4:00 pm - 5:00 pm   | Après Summit Networking   |
| Foyer, KitzKongress                                       | Sponsored by The Madison Collection   |
|   |   |

| After 5:00 pm  | POST-SUMMIT ACTIVITIES  |
|--|---|
| Meet at 5:00 pm In the foyer of KitzKongress (bus departs at 5:15pm) | An "Austrian-Style" Wellness Hotel Sampler  |
|  | Spend three nights at three different "wellness hotels" with a range of wellness experiences in beautiful surroundings. Hosted by Sallie Fraenkel, this tour promises to have many unusual experiences for those who love "wellness travel."  |
|  | NOTE: PLEASE CHECK OUT OF YOUR HOTEL BEFORE COMING TO THE GENERAL SESSION. You may store your luggage in the Coat Check area at the KitzKongress.   |
| Meet at 5:15 pm In the foyer of KitzKongress (bus departs at 5:30pm) | Healing in the Hills: The Thermal Waters and Grand Spas of Austria  |
|  | During this three-day, three-night trip, visit some of the most historic spas in Austria - Bad Gastein, Bad Hofgastein and Bad Ischl - frequented by ArchDuke Franz Josef, Mozart and Freud. Accompanying the tour will be historian, professor and author of "The Grand Spas of Central Europe: A History of Intrigue, Politics, Art and Healing," David Clay Large. |
|  | NOTE: PLEASE CHECK OUT OF YOUR HOTEL BEFORE COMING TO THE GENERAL SESSION. You may store your luggage in the Coat Check area at the KitzKongress.   |

## THURSDAY, OCTOBER 20, 2016 POST-SUMMIT ACTIVITIES

#### 9:00 am - 12:00 pm Hotel Kitzhof

#### **Host a Future Summit**

Opportunity to speak with **Michelle Gamble**, VP Global Business Development, and **Nancy Davis**, SVP & Executive Director, regarding what's involved in hosting a future Summit. Please email Michelle at michelle. gamble@globalwellnesssummit.com to request a time to meet on Thursday morning. There will be RFPs available for those interested in learning more.

## Departure information provided by Boutique Journeys

#### Imperial Austria Featuring Salzburg and Vienna

For questions, contact: Nathalie Nagy at nathalie@boutiquejourneys.com Experience the magic of these two Austrian cities with their amazing music and culture. The tour includes three-days and three-nights including a private, after-hours tour of the Austrian National Gallery in the Upper Belvedere Palace. Also included is a stay at the bucolic Schloss-Fuschl near Salzburg and the historic Hotel Sacher in Vienna – true five-star experiences.

## Departure information provided by VIVAMAYR

#### A Destination Spa Experience at VIVAMAYR Altaussee

For questions, contact: Sallie Fraenkel at sallie@ mindbodyspiritnet.com Experience modern Mayr Medicine, the symbiosis of naturally-based holistic healing methods based on the Mayr Cure, pioneered by Austrian medical practitioner Dr. F.X Mayr (1875–1965). The F.X Mayr cure is based on rest, detoxification and the cleansing of the digestive tract. A five-day stay or seven-day stay are offered.

#### \*2016 PRESS DELEGATES:

Kathleen Baird-Murray, Author & Beauty Journalist, UK

Katie Barnes, Editor, Spa Business, Leisure Media

Claudia Bette-Wenngatz, Journalist, Germany

Sascha Bostan, General Manager, Redspa media GmbH, Germany

Sarah Camilleri, Founding Editor & Publisher, European Spa, UK

Susan D'Arcy, Luxury Travel & Spa Editor, The Sunday Times, UK

Theresa DiMasi, Vice President, Content & Editor-in-Chief, Weight Watchers International, Inc., U.S.

Hildegard Dorn-Petersen, Journalist & Consultant, AHGZ Wellness Summit, Germany

Suzanne Duckett, Spa Guide Editor, Tatler; Founder, the Antidote

Nora Elias, Editor, Professional Spa & Wellness, UK

Céline Guerton-Mathias, CEO, EMOTION SPA, France

Franka Hänig, General Manager, Redspa media GmbH, Germany

Norbert Hintermayer, Editor, Hintermayer Media, Austria

Laure Jeandemange, Editor-in-Chief, Les Nouvelles Esthétiques - Spa De Beaute, France

Sara Jones, Managing Director & Editor, Spa & Wellness Mexico, Mexico

Jane Kitchen, News Editor, Spa Business, UK

Valérie Le Mao, Editorial Advisor, Wellness & Spa, Esthetic World, Spain

Mark Moloney, Managing Director, Professional Spa & Wellness, UK

Nicola Moulton, Beauty & Health Director, Vogue, UK

Françoise Perier, Journalist, Les Nouvelles Esthétiques, France

Stephanie Shiu, Editor-in-Chief, AsiaSpa, Hong Kong

Mariko Soryu, Spa Journalist, Flrames Factory Co, Ltd, Japan

Walter Taferner, Owner, Streifzug Media GmbH, Austria

Etha Taferner-Barendse, Co-Owner, Streifzug Media GmbH, Austria

Liz Terry, CEO, Leisure Media

Sarah Todd, Contributing Editor, European Spa, UK

Laure-Anne Vilaine, Editorial Advisor, Palindrome Edition, France

