



Sarah Widjaja . Saurabh Sud CORNELL UNIVERSITY SCHOOL OF HOTEL ADMINISTRATION | NTU | WATG

Concept

théaven

Contemporary, chic tea-themed spa and lounge offering accessible services for relaxation and experience-sharing between friends and family.



We invite you to belong relax, hangout, savor, and enjoy the good times



Housewives

Young professionals

University students













théaven diva

Zhou Fang

- o 23 yrs. old student
- Freelance designer, studies at Peking University
- Avid reader, enjoys wildlife photography, loves watching movies with friends
- Active on Renren and SinaWeibo





théaven man

oCheng-Ju Yu

- 29 yrs. old professional
- Works at Ernst & Young
- Plays golf, likes swimming, tennis and partying with friends, wine connoisseur, listens to hard rock music
- Active on Renren and SinaWeibo

Welcome to théaven





inspiration drawn from the unfurling of blossom tea and tea leaves.

théaven facilities and layout



Diagrammatic layout plan: 2 retail shop fronts

retail shop size: 16m X 12m
tea lounge:
12 single seaters
2 three seaters
semi private treatment area:
12
private treatment rooms:

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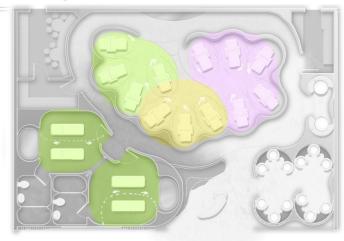


Configuration Flexibility



single/ small groups partitioning with curtains swivel chairs allow for facing flexibility

- Single, couple reservations
- Group reservations

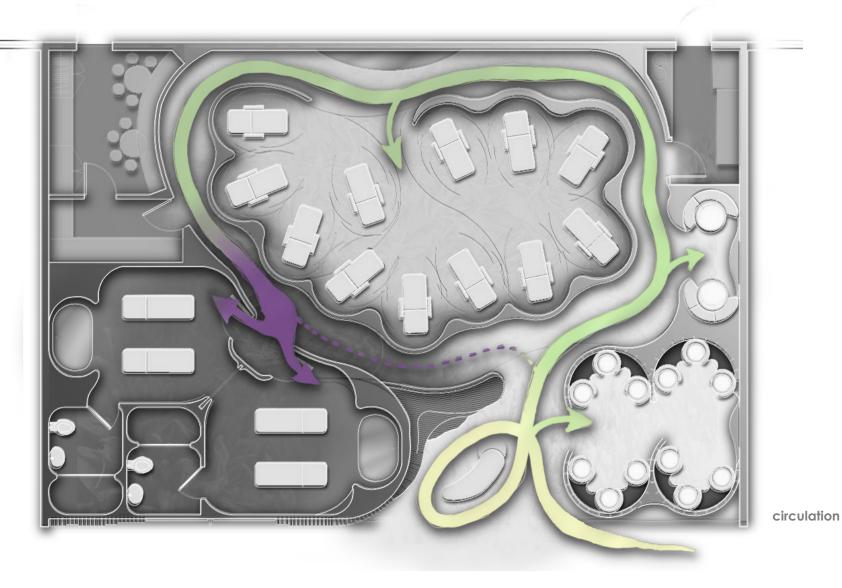


big groups formation of big groups through partitioning and swivel chairs



private events whole space can be partitioned off for private parties

Customer Flow

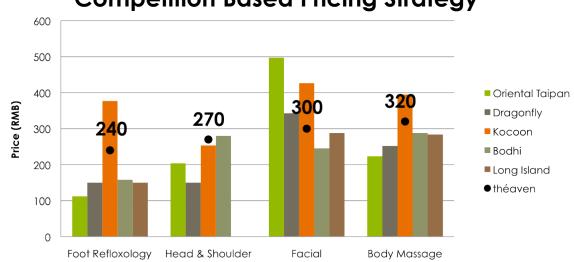




At théaven, you will belong relax, hangout, savor, and enjoy the good times

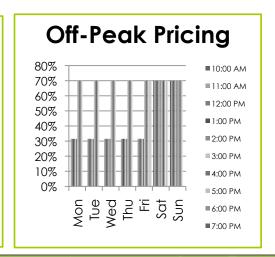
Pricing and Revenue Management

Competition Based Pricing Strategy









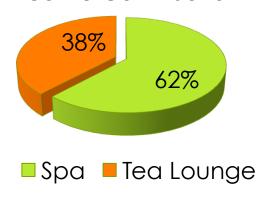
Technology Integration



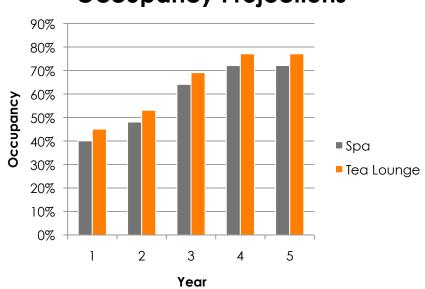
Financial Summary

Total Area	192 sqm
Estimated Startup Cost	\$263,186
Stabilized Year Net Income	\$413,579
Payback Period	1.8 years

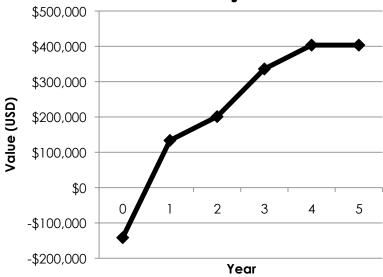
Income Contribution







Cash Flow Projection



Growth Strategy

Year 1

Startup

Open 2 stores: Beijing

Year 2

National Expansion

Open 3 stores: Shanghai, Tianjin, Guangzhou

Year 3+

Franchise Growth

Product Diversification: Design théaven v2.0 featuring shared tea bathing pools, steam, and sauna facilities. Admission pricing strategy.

Investment Options

Basic Layout



Medium Layout



Type		Dimension (mxm)	Lounge	Spa		Payback Period
Basic	96	8 x 12	12 pax	9	\$141,603	1.1 years
Medium	192	16 x 12	18 pax	12 + 2	\$263,186	1.8 years

Competitive Edge

Social. Media Customizable Word.Of.Mouth Low.Startup.Cost Socialisation, Via. Spa Contemporary High Tech Interactive Trendy

Chic Accessible Tea. Themed

